

# Patient Resources

Below is information about how to obtain records, find another physician etc.

## **Online Supplements:**

For the time being, our online store through Thorne and Fullscript remains fully open. You can find it at: [www.drranheim.com/supplements/](http://www.drranheim.com/supplements/)

## **LDA Patients:**

Dr. David Buscher offers LDA regularly and some of you have already received your shots there. We will send our list of patients to him so he is ready to serve you. His phone number is 425-284-1586. There are other physicians in the area who also offer LDA. Check the LDA website: [www.drshrader.com](http://www.drshrader.com) for a list.

## **Sublingual Antigen Therapy:**

Dr. David Buscher will supply you with your sublingual allergy mixes. We will send him a list of patients receiving sublingual therapy.

## **Bioidentical Hormone Replacement Therapy:**

There are several other physicians in the area who can assist with this. Call the pharmacy you currently use and they will talk with you about who might be the best choice for your needs. Kuslers, Clarks, Key, and Falls Pharmacies have said they would assist our patients in this.

## **Integrative/Environmental Medical Care:**

Dr. David Buscher in Redmond WA is a master physician in this area and a great colleague. Dr. Stephanie Taylor-White in Woodinville shares a similar philosophy of practice and has worked with us for many years.

## **General Family Practice:**

Over the years we have had a close relationship with Snohomish Family Medical Center and also Marysville Family Practice, particularly Dr. Susanna Escobar who has an integrative focus.

**NeuroResearch Program:**

We are currently working with the staff at NeuroResearch to secure continuity of care for our patients. We will be in further communication with you regarding this. You may also contact them at 877-626-2220.

**Medical Records:**

All medical records are being sent to Cariend, a HIPPA compliant medical records custodian who will store and manage records for the required 10 years. Cariend is not a medical provider and does not handle billing or referrals for our closed practice. When you request records, be prepared to complete their Records Release Authorization form and provide a copy of government issued identification, as required by the HIPPA laws. The fastest way to process copies of medical records is to visit Cariend's website and submit your contact information at the link below. You will then be sent an email with instructions to securely upload your authorization form and ID. Their website is: <https://www.cariend.com/requestrecords/>

Cariend support can be reached by phone at 404-991-7080 or email at [Request@Cariend.com](mailto:Request@Cariend.com). Do not send sensitive personal information or request documents through email.

If you prefer to mail your documents:

Cariend ROI  
PO Box 1866  
Thomasville, GA 31799-1866

It will take a few weeks to get all the records transferred and the process initiated.

**Billing & Other Questions**

Continue to direct these financial inquiries and all other questions to Crystal at Revenue Concepts. 360-625-8025 or email: [crystal@revenueconceptsinc.com](mailto:crystal@revenueconceptsinc.com)